

Clock in. Clock out. Done.

Use SiteTick when you start work and when you finish work.

1

Sign in

Open the worker app. Enter your mobile number. Enter your 6-digit PIN. Select **Sign in**.

2

Clock in when work starts

Check the site name. Select **Clock In**. Allow location access. Wait for the confirmation. If the site is wrong or missing, select **Site not listed?**

3

Clock out when work ends

Select **Clock Out**. Wait for the confirmation. Do not clock out for lunch. If your break time is wrong, report it after you clock out.

Your location

SiteTick checks location only when you clock in or clock out. SiteTick does not track you all day.

GET HELP

No signal

Use the clock button as normal. Connect to the internet. Check that the pending event sends. Do not clear app or browser data while an event is pending.

Missing or wrong time

Open **History**. Request the missing time or a correction. Your manager will review the request.

Forgot your PIN

Select **Forgot your PIN?**. Enter your mobile number. Ask your manager for the new PIN.

Ask your manager about your hours, site or PIN. Product support: support@sitetick.co.uk

Updated 30 September 2026 | sitetick.co.uk